



Food for Africa!

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QUALITY CONTROL POLICY

Mpilende Foods (Pty) Ltd aims to assist the poor and vulnerable members of society through the provision of enriched food products. We aim to preserve the web of life through the provision of a world class standard of quality food production by using innovative technology that continuously finds new ways of protecting humanity from hunger, disease and poverty.

In order to accomplish this we need for continuous improvement of products available to our customers, as well as the continuous improvement of our processes.

We also recognize the importance of the establishment of strong and mutually beneficial relationships with all our raw material suppliers.

Mpilende Foods (Pty) Ltd will work with its clients to ensure that their needs and expectations are understood, considered and satisfied.

Communication between the company and its clients, among its staff, and with suppliers is seen as vitally important to our success.

We recognize that our ability to satisfy customers is directly linked to staff being competent, and adopting a factual approach to decision making and problem solving.

Our quality management system aims to identify, understand and control all the processes within our company, and to ensure that mastery over each process creates an enhanced whole. This will be monitored through statistical analysis.

We endeavor to involve women and youth in our agri-processing production activities in order to ensure community involvement and development.

Mpilende Foods strives toward excellence through adoption of the ISO 9001:2008 Quality Management System.

MW Thango (Chairman)

20 JUNE 2010